

WHISTLER/BONFIRE Grills WARRANTY

WHISTLER™/BONFIRE™ GRILLS AND ACCESSORIES LIMITED LIFETIME WARRANTY

Bonfire Production Corp. (“BPC”) warrants your WHISTLER™/ BONFIRE™ grill to be free from defects in material and workmanship under normal residential use.

LIMITED LIFETIME WARRANTY

WHISTLER™/BONFIRE™ cast stainless steel burners, stainless steel cooking grates, and stainless-steel housing are warranted for as long as you are the original owner of the WHISTLER™/BONFIRE™ grill. The warranty is not transferable. This warranty excludes discoloration, surface scratches, weather and atmospheric-related staining, and minor surface rust and oxidation which are normal conditions and to be expected with any outdoor product. The actual part will be repaired or replaced, free of charge, with the owner paying for all other costs, including labor and freight. Any usage of hard detergents or cleaning chemicals to clean the grill will void the warranty.

THREE-YEAR LIMITED WARRANTY

WHISTLER™/ BONFIRE™ cast brass side burner, stainless steel burners, infrared back burner, knobs, brass valves, drip pans, tamers, and warming rack are covered under the warranty for THREE (3) YEARS under normal residential use from the original date of purchase. The actual part will be repaired or replaced, free of charge. If the part is not covered by the 1-year or 3-year warranty it is up to the original owner to pay for the part(s) & all other costs, including labor & freight.

ONE-YEAR FULL WARRANTY

WHISTLER™/BONFIRE™ warrants its outdoor gas grill, all their component parts, ignition system (excluding batteries), and electronic components (including lights and thermometers) to be free from defects in materials and workmanship under normal residential use for a period of ONE (1) YEAR from the original date of purchase. WHISTLER™/BONFIRE™ will repair or replace, at its sole discretion, any part(s), which fails or is found to be defective during the warranty period, at no cost to the original purchaser. Warranty service must be performed by a Whistler/Bonfire authorized representative during normal business hours. As long as you are the original purchaser, all the warranties will be honored. Warranties are not transferable.

WARRANTY LIMITATIONS & EXCLUSIONS

This warranty applies to the original purchaser(s) for products sold in the United States or Canada and operated and maintained as intended for single-family residential usage. This warranty is valid only with original proof of purchase, shall commence on the date of purchase, and shall terminate (both as to original and any replacement products) on the anniversary date of the original purchase date of the product stated on the above schedules.

This warranty covers defects in materials and workmanship. This warranty does not cover parts that become defective as a result of negligence, misuse, use not in compliance with the Installation Instructions and Owner's Manual, accidental damage, natural disaster, improper handling, improper storage, improper installation, lack of required routine maintenance (as specified in the Installation Instructions and Owner's Manual), electrical damage, local gas impurities or failure to protect against combustibles. Modifications to products that are not specifically authorized will cancel this warranty in full. Accessories, parts, valves, etc. when used must be WHISTLER/BONFIRE products or this warranty is void. Warranted items will be repaired or replaced at WHISTLER'S/BONFIRE'S sole discretion. This warranty does not apply to rust, corrosion, oxidation, or discoloration unless the affected part becomes inoperable. The use of hard cleaning agents or degreasers outside the grill can damage the finish and void the warranty. Whistler/Bonfire will not be held liable for any negligence due to misuse by the original owner or otherwise.

This warranty does not cover labor or labor-related charges, except as provided by separate specific written programs from Bonfire Production Corp. All repair work must be performed by a qualified and certified professional service person and requires prior approval by Bonfire Production Corp.

WHISTLER/BONFIRE may require the defective product or part to be returned to the factory to determine the cause of (the) failure. Bonfire will pay freight charges if the product or part is determined to be defective. This warranty does not cover breakage in shipment from our (independent) distributor to its customer(s) if the damage is determined to have occurred during that shipment.

This warranty specifically excludes liability for indirect, incidental, or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specified legal rights, and you may have other rights that may vary from state to state or province.

Contact your authorized selling dealer or distributor or call WHISTLER/BONFIRE directly at 855-678-0088. Be prepared to furnish the following information: the purchaser's name, model, and serial number of the grill, date of purchase, and an accurate description of the problem. Pictures may be required to determine the issue; in some cases, a short video may also be required. WHISTLER/BONFIRE will not pay

for service calls for correcting an installation problem. The Owner shall be responsible for proper installation, providing normal care and maintenance, providing proof of purchase upon request, and making the grill accessible for service. In the event of any warranty replacement, all removal, replacement, installation, and shipping costs are the responsibility of the grill owner.

TO REGISTER YOUR PRODUCT ONLINE GO TO: WWW.WHISTLEROUTDOORLIVING.COM

THANK YOU FOR YOUR PURCHASE.